



Customer Authorized Repair Service (CARS) Program Lifetime Warranty

Mercury's CARS-certified repair facilities must meet the strictest standards in order to earn the opportunity to serve our customers. In fact we are so confident of their work that we'll guarantee it for as long as you own the car.

Mercury will warranty all claim-related repairs completed at an approved CARS facility for as long as the vehicle remains under the same ownership per this written warranty. This warranty will only apply to claim-related repairs that are paid for by Mercury to an approved Mercury CARS facility. All other work or repairs that are not related to the claim that are paid for by another party, the vehicle owner, or provided as a free service by the repair facility are excluded.

This warranty excludes damages resulting from the following:

- Normal driving conditions, negligence, abuse or misuse.
- Normal wear and tear or inadequate or improper maintenance.
- Unrelated collision damage, vandalism or workmanship performed by anyone other than an approved Mercury CARS facility.
- Rust, rock chips, scratches, environmental fallout or extreme weather conditions.

All labor and workmanship completed by an approved Mercury CARS facility will be covered for as long as the vehicle remains under the same ownership. All parts, whether new, used, aftermarket, remanufactured, reconditioned or otherwise will be subject to the part manufacturer's and/or supplier's warranty. No additional coverage for parts is included in this warranty. This warranty requires that the vehicle be returned to the facility that completed the original repairs for the warranty to be honored. All warranty repairs will be completed by the original facility or a facility selected by Mercury.

This warranty is limited to the repair of the named vehicle only. Mercury and the repair facility are not liable for any other claims for consequential damages including but limited to loss of income, loss of use, inconvenience or fees resulting from third party inspections or administration costs.

This warranty is non-transferable.

Please retain a copy of this certificate and present it in the event that a warranty claim is made.

The front of this form must be signed prior to beginning the repairs for the Mercury warranty to be valid. Do not sign the front of this form unless it is completely filled out by the repair facility prior to beginning the repairs.