



Claim Repair Authorization and Warranty

Claim No. _____ Repair Facility: _____
 Repair Order No. _____ Vehicle Owner: _____
 License Plate No. _____ Vehicle Description: _____

I hereby authorize the above-named facility to complete the claim-related repairs as estimated by the facility and agreed to by Mercury Insurance Services, LLC ("Mercury"). I authorize the above-named facility to be paid directly for these repairs by Mercury. I understand that I am ultimately responsible for payment of all repairs if coverage is not afforded for the claim or if liability and payment is denied by Mercury.

I understand the payment for deductibles, depreciation and other charges is due in full at the time of the repair completion before taking delivery of the above-referenced vehicle, and I understand the payment options available from the above-named repair facility. I understand that if additional damages are discovered, additional repair expenses may be incurred which may require authorization by me and approval by Mercury is required if the damages are found to be loss related. I understand that it is not possible to guarantee the amount of time required to repair a vehicle.

I understand that all warranty claims will be covered for the loss-related repairs only for as long as the vehicle is under the same ownership based on the lifetime warranty supplied by Mercury and the above-named repair facility. **I understand that a copy of the written Mercury warranty is printed on the back of this original form and is also available to me upon my request.** I understand that the warranty supplied by Mercury only applies to work paid for by Mercury for damages that resulted from the above-referenced claim.

Additional repairs that are not related to the above-referenced claim or that were completed as a result of an agreement entered into by the facility and the person authorizing the repairs without Mercury's knowledge and express consent will not be covered by Mercury. Any person authorizing additional repair work should understand the terms and conditions of the repair facility, appraisal and warranty prior to authorization. This authorization does not confirm coverage or guarantee or imply acceptance of liability.

I have read, understand and agree to these terms and conditions:

Vehicle Owner Signature: _____ Date: _____

Please contact me with repair progress updates using the information provided below:

Work Phone: _____ Mobile Phone: _____ Home Phone: _____
 E-mail: _____
 Additional Info: _____